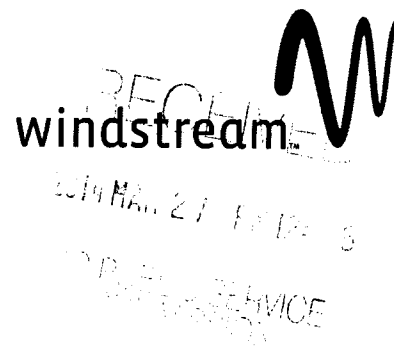


Windstream Communications, Inc.
4001 Rodney Parham Road
1170 - B1F2-12A
Little Rock, AR 72212

2014-12 A
249703



March 26, 2014

Public Service Commission of SC
Docket Department
101 Executive Center Dr.
Columbia, SC 29210

RE: Authorized Utility Representative Form for Telecommunications Carriers

Dear Sir or Madam:

Enclosed please find the Authorized Utility Representative Forms for Telecommunications Carrier filed on behalf of the following companies.

Talk America Inc.
The Other Phone Company, Inc.
Network Telephone Corporation

If you have any questions, please do not hesitate to call me at 501-748-5150.

Sincerely,

Lezlie Young
Consultant - Regulatory Compliance

CERTIFICATED COMPANY INFORMATION

| | |
|--|---------------------|
| <u>Talk America, Inc.</u> | |
| Company Name | FEIN/SSN |
| | <u>501-748-7000</u> |
| Dbaf/ka | Telephone # |
| <u>1201 W. Peachtree Street, Suite 610</u> | |
| Mailing Address | |
| <u>Atlanta, GA 30309</u> | |
| City, State, Zip Code | |
| <u>4001 N Rodney Parham Road</u> | |
| Business Location | |
| <u>Little Rock, AR 72212</u> | <u>Pulaski</u> |
| City, State, Zip Code | County |

REGISTERED AGENT INFORMATION

| |
|--|
| Registered Agent: <u>CT Corporation</u> |
| Mailing Address: <u>2 Office Park Court, Suite 103</u> |
| <u>Columbia, SC 29223</u> |
| City, State, Zip Code |

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

Russell Frazier 106 N Church Street Lexington, SC 29072

- A. **General Manager** (Include Address if different than above)
803-957-2641 / 803-359-0175 / russell.frazier@windstream.com
Telephone Number / Facsimile Number / E-mail Address
Mollie Chewning Executive Customer Relations 1720 Galleria Blvd Charlotte, NC 28270
- B. **Customer Relations/Complaints Representative** (Include Address if different than above)
704-814-2531 / 704-845-5173 / customerassistance@windstream.com
Telephone Number / Facsimile Number / E-mail Address
Mollie Chewning Executive Customer Relations 1720 Galleria Blvd Charlotte, NC 28270
- C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)
704-814-2531 / 704-845-5173 / mollie.chewning@windstream.com
Telephone Number / Facsimile Number / E-mail Address
800-347-1991 Residential 800-600-5050 Business
- C2. **Customer Contact** (Toll Free Number)
- D. **Engineering Operations** (Include Address if different than above)

Telephone Number / Facsimile Number / E-mail Address
866-445-3194 Residential Repair 800-843-9214 Business Repair
- E. **Test and Repair** (Include Address if different than above)

Telephone Number / Facsimile Number / E-mail Address
Russell Frazier 106 N Church Street Lexington, SC 29072
- F. **Emergencies** (During Non-Office Hours)
803-957-2641 / 803-359-0175 / russell.frazier@windstream.com
Telephone Number / Facsimile Number / E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

- G. Betty Willis, VP-State Government Affairs 1201 W. Peachtree St., Suite 610, Atlanta GA 30309
Regulatory Officer (Include Address if different than above)
678-351-2049 / 678-351-4503 / bettye.i.willis@windstream.com
Telephone Number / Facsimile Number / E-mail Address
Vicki Anger, Tax Accounting Windstream Communications
- H. **Dual Party Mailings (Name)**
4001 N Rodney Parham Rd Little Rock AR 72212
(Mailing Address)
501-748-5196 / / vicki.anger@windstream.com
Telephone Number / Facsimile Number / E-mail Address
Amy Dudenhoefer Regulatory Compliance Windstream Communications
- I. **Interim LEC Fund Mailings (Name)**
4001 N Rodney Parham Road Little Rock, AR 72212
(Mailing Address)
501-748-5320 / 501-748-6583 / amy.e.dudenhoefer@windstream.com
Telephone Number / Facsimile Number / E-mail Address
Amy Dudenhoefer Regulatory Compliance Windstream Communications
- J. **Universal Service Fund Mailings (Name)**
4001 N Rodney Parham Road Little Rock, AR 72212
(Mailing Address)
501-748-5320 / 501-748-6583 / amy.e.dudenhoefer@windstream.com
Telephone Number / Facsimile Number / E-mail Address
Lezlie P. Young Regulatory Compliance Windstream Communications
- K. **Gross Receipts Mailings (Name)**
4001 N Rodney Parham Road Little Rock, AR 72212
(Mailing Address)
501-748-5150 / 501-748-6583 / lezlie.p.young@windstream.com
Telephone Number / Facsimile Number / E-mail Address
Jeff Heacox Regulatory Compliance Windstream Communications
- L. **Lifeline Mailings (Name)**
4001 N Rodney Parham Road Little Rock, AR 72212
(Mailing Address)
501-748-5390 / 501-748-6583 / jeff.l.heacox@windstream.com
Telephone Number / Facsimile Number / E-mail Address

Lezlie P. Young

This form was completed by

Consultant - Regulatory Compliance

Title


Signature

/ March 26, 2014

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211

And

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

TYPE: ☒ IXC

☒ CLEC

☐ ILEC

☐ Wireless

CERTIFICATED COMPANY INFORMATION

| | |
|---|---------------------------------|
| <u>The Other Phone Company, Inc.</u> | |
| Company Name <u>PAETEC Business Services</u> | FEIN/SSN <u>501-748-7000</u> |
| Db/a/fka <u>1201 W. Peachtree Street, Suite 610</u> | Telephone # <u></u> |
| Mailing Address <u>Atlanta, GA 30309</u> | |
| City, State, Zip Code <u>4001 N Rodney Parham Road</u> | |
| Business Location <u>Little Rock, AR 72212</u> | |
| City, State, Zip Code <u></u> | Pulaski County |

REGISTERED AGENT INFORMATION

| |
|--|
| Registered Agent: <u>CT Corporation</u> |
| Mailing Address: <u>2 Office Park Court, Suite 103</u> |
| <u>Columbia, SC 29223</u> |
| City, State, Zip Code <u></u> |

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

| | |
|-----|---|
| | <u>Russell Frazier 106 N Church Street Lexington, SC 29072</u> |
| A. | General Manager (Include Address if different than above) <u>803-957-2641 / 803-359-0175 / russell.frazier@windstream.com</u> Telephone Number / Facsimile Number / E-mail Address <u>Mollie Chewning Executive Customer Relations 1720 Galleria Blvd Charlotte, NC 28270</u> |
| B. | Customer Relations/Complaints Representative (Include Address if different than above) <u>704-814-2531 / 704-845-5173 / customerassistance@windstream.com</u> Telephone Number / Facsimile Number / E-mail Address <u>Mollie Chewning Executive Customer Relations 1720 Galleria Blvd Charlotte, NC 28270</u> |
| C1. | Customer Relations/Complaints Representative for Escalated Complaints (Include Address if different than above) <u>704-814-2531 / 704-845-5173 / mollie.chewning@windstream.com</u> Telephone Number / Facsimile Number / E-mail Address <u>800-347-1991 Residential 800-600-5050 Business</u> |
| C2. | Customer Contact (Toll Free Number) |
| D. | Engineering Operations (Include Address if different than above) <u>/ /</u> Telephone Number / Facsimile Number / E-mail Address <u>866-445-3194 Residential Repair 800-843-9214 Business Repair</u> |
| E. | Test and Repair (Include Address if different than above) <u>/ /</u> Telephone Number / Facsimile Number / E-mail Address <u>Russell Frazier 106 N Church Street Lexington, SC 29072</u> |
| F. | Emergencies (During Non-Office Hours) <u>803-957-2641 / 803-359-0175 / russell.frazier@windstream.com</u> Telephone Number / Facsimile Number / E-mail Address |

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Regulatory Officer (Include Address if different than above)
678-351-2049 / 678-351-4503 / bettye.i.willis@windstream.com
Telephone Number / Facsimile Number / E-mail Address
Vicki Anger, Tax Accounting Windstream Communications
- H. Dual Party Mailings (Name)
4001 N Rodney Parham Rd Little Rock AR 72212
(Mailing Address)
501-748-5196 / / vicki.anger@windstream.com
Telephone Number / Facsimile Number / E-mail Address
Amy Dudenhoefer Regulatory Compliance Windstream Communications
- I. Interim LEC Fund Mailings (Name)
4001 N Rodney Parham Road Little Rock, AR 72212
(Mailing Address)
501-748-5320 / 501-748-6583 / amy.e.dudenhoefer@windstream.com
Telephone Number / Facsimile Number / E-mail Address
Amy Dudenhoefer Regulatory Compliance Windstream Communications
- J. Universal Service Fund Mailings (Name)
4001 N Rodney Parham Road Little Rock, AR 72212
(Mailing Address)
501-748-5320 / 501-748-6583 / amy.e.dudenhoefer@windstream.com
Telephone Number / Facsimile Number / E-mail Address
Lezlie P. Young Regulatory Compliance Windstream Communications
- K. Gross Receipts Mailings (Name)
4001 N Rodney Parham Road Little Rock, AR 72212
(Mailing Address)
501-748-5150 / 501-748-6583 / lezlie.p.young@windstream.com
Telephone Number / Facsimile Number / E-mail Address
Jeff Heacox Regulatory Compliance Windstream Communications
- L. Lifeline Mailings (Name)
4001 N Rodney Parham Road Little Rock, AR 72212
(Mailing Address)
501-748-5390 / 501-748-6583 / jeff.l.heacox@windstream.com
Telephone Number / Facsimile Number / E-mail Address

Lezlie P. Young

This form was completed by

Consultant - Regulatory Compliance

Title

Signature

/ March 26, 2014

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211

And

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

CERTIFICATED COMPANY INFORMATION

| | |
|--|---------------------|
| <u>Network Telephone Corporation</u> | |
| <u>Company Name</u> | <u>FEIN/SSN</u> |
| | <u>501-748-7000</u> |
| <u>Dbaf/ka</u> | <u>Telephone #</u> |
| <u>1201 W. Peachtree Street, Suite 610</u> | |
| <u>Mailing Address</u> | |
| <u>Atlanta, GA 30309</u> | |
| <u>City, State, Zip Code</u> | |
| <u>4001 N Rodney Parham Road</u> | |
| <u>Business Location</u> | |
| <u>Little Rock, AR 72212</u> | <u>Pulaski</u> |
| <u>City, State, Zip Code</u> | <u>County</u> |

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| <u>Columbia, SC 29223</u> |
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Telephone Number / Facsimile Number / E-mail Address
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(Mailing Address)
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- L. **Lifeline Mailings** (Name)
4001 N Rodney Parham Road Little Rock, AR 72212
(Mailing Address)
501-748-5390 / 501-748-6583 / jeff.l.heacox@windstream.com
Telephone Number / Facsimile Number / E-mail Address

Lezlie P. Young

This form was completed by

Consultant - Regulatory Compliance

Title

Lezlie P. Young
Signature

/ March 26, 2014

Date

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Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211

And

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201